

Case Study



Industry:
IT Services and IT Consulting



Employees: 1,000+

Company Summary:

Availity, L.L.C. was founded in 2001 and based out of Jacksonville, FL.

Their business provides real-time information on the insurance benefits for patients as well as the ability for healthcare providers to submit and monitor claims. Their platform facilitates billions of clinical, administrative, and financial transactions annually



THE CHALLENGE

- ✓ Availity originally went live with Workday HCM in 2015, Payroll in 2016, and Financials in 2018. Procurement was implemented several months before full Financials, using old chart of accounts, due to the current procurement system subscription expiring before go-live date.
- ✓ Their Financials Implementation replaced three separate legacy tools, including GL, procurement, and FP&A reporting tool. Their Legacy ERP tool only allowed ~20 users to log in at a time, and the existing chart of accounts had to be addressed in Workday as it was previously configured for payroll and expenses.
- ✓ The Availity team also encountered challenges regarding contractor time accrual already used in time tracking with Workday. Building the monthly accrual entry required Excel manipulation and was prone to data entry error.



THE SOLUTION

- ✓ Availity partnered with Kognitiv to implement Workday Financials, leveraging their proven expertise and trusted support in HCM, Payroll, and Expenses. Kognitiv's rapid response times ensured a smooth transition, minimizing rework and maintaining project momentum.
- ✓ By streamlining financial processes, Kognitiv automated journal entries, reducing errors and saving significant time. They also integrated invoice-level data into Workday, enhancing revenue analysis and financial reporting. Additionally, their expertise in data structure optimization prevented potential reporting issues, ensuring a more efficient monthly close.
- ✓ When a late-stage requirement emerged, Kognitiv's advanced conversion tool enabled a rapid update to five years of general ledger history within hours. This successful collaboration enhanced Availity's financial operations, improving efficiency and scalability.

So are we live yet? The fact that go-live seemed like a 'non-event' is a testament to the work done by the Kog team. ”

– Johan Flostrand, CPA,
Assistant Corporate Controller at Availity, LLC.

