



Client Bio



Industry
Internet



Employees
500+

Checkr was founded in 2014 and is headquartered in San Francisco, California

Checkr provides either online access or an API that returns automatically generated background checks. Checkr uses the same data sources as traditional background check companies but can complete the process quicker than traditional providers. Through Checkr's advanced background check technology, companies can better understand the dynamics of a challenging workforce, bring transparency and fairness to their hiring, and ultimately build a better future for workers.



The Challenge

- ✓ Checkr is quickly growing and expanding its operations. Company staff on the human resources and operations teams often have daily challenges during the hiring, organizational movement, and job change processes.
- ✓ Due to their rapid growth, the employee onboarding process needed advisory and recommendations on how to prepare for continuous and future growth. Fast support response times were needed to ensure a speedy, efficient onboarding process, and to expand functionality in their Workday® environment.
- ✓ With Checkr's expansion into the global workspace, there has been an urgent demand to quickly arrange their organization and leverage Workday®'s automated business processes that contribute to proactivity.





The Solution

After extensive research, Checkr decided to utilize Kognitiv's Workday® On-Demand services.

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Without Kognitiv's fast support, Checkr would have lingering issues with our onboarding business processes in Workday®

Mollie Karlson
People Operations at Checkr, Inc.



We don't have to worry about how complicated the Workday® tasks are that we need to do throughout the day. We submit a ticket for assistance and Kognitiv quickly responds with solutions

Brian Martinek
Senior Program Manager at Checkr, Inc.

- ✓ Kognitiv has created over 50 new custom reports for Checkr which has contributed to more thorough analysis and to track organization movement. Checkr's leadership is now able to receive more up to date and critical information out of the Workday® environment.
- ✓ With Kognitiv's assistance, Checkr is much quicker to provide new employees and employees in new roles with updated security access in Workday®. This has drastically improved internal response time to organizational issues and Workday®-related tasks.



Working with Kognitiv is easy, productive and has made our Workday® investment much more rewarding

Megan Baker
Head of Payroll at Checkr, Inc.

- ✓ Kognitiv provided advisory the setup new global entities in Workday®, including new organizational hierarchies (including sub orgs), new manager assignments, changes to business processes, and organizational assignments while ensuring Workday® security is being monitored and controlled at a global level.
- ✓ Kognitiv has solved over 300 tickets in 2021 with a median response time of 17 minutes per ticket.