

# kognitiv

## Power by the Hour

Post-Production Support  
Designed to Scale and Evolve  
Your Organization



No Long-Term  
Contracts



No Complicated  
Rate Cards



No Minimum  
Spend  
Requirements



Pay as You Go,  
Scale as You  
Grow!

## The Support Model Purpose-Built for Flexibility

Whether you're rolling out new modules or simply looking for day to day ad-hoc assistance, our unique support model adapts to your needs—no matter where you are in your Workday journey, or around the globe. With Kognitiv, you get tailored expertise that empowers your organization to grow with confidence long after go-live.



### Better

Our customers rate us with an industry leading +82 Net Promoter Score



### Faster

Get same-day support from trusted experts—no delays, no handoffs



### Dynamic Value

Top notch support from world-class FTEs without the overhead cost

## About Kognitiv

### Your Guide to Thriving Beyond Go-Live



#### Experience

10+ years experience across implementation and post-production.



#### Client & Employee Focus

Dedicated to top satisfaction in the Workday ecosystem.



#### Strategic Partnership

Our consultants act as an extension of your team—aligned to your roadmap, focused on results.



#### Post-Deployment Specialists

Driving adoption and success through every stage.



#### Global Team

200+ Workday experts across the globe.

Kognitiv's Workday experts come from organizations just like yours. We specialize in post deployment services that drive long term success across the entire Workday system.

## Post Production Services



### Kognitiv Help Desk

On-Demand access to experienced consultants for day to day break fixes, education and more!



### Project Support

We take on projects of any size. Fast, flexible, expert-led support for quick-turn enhancements, seasonal initiatives, and strategic Workday mini-projects.



### Apps & Agents

Extend-based apps that fill gaps, automate processes, and deliver smarter outcomes—built by Workday experts.

### Phase X Project Support

We can rollout new modules such as:

Absence

Time Tracking

Payroll

Benefits

Financials

Advance Compensation

Recruiting

Integrations

Extend

# Our Support Model



## Kognitiv Works in Dedicated Teams

Provides our clients with the experience of the experience of dedicated resources without dedicated cost.



## No Committed Dollars

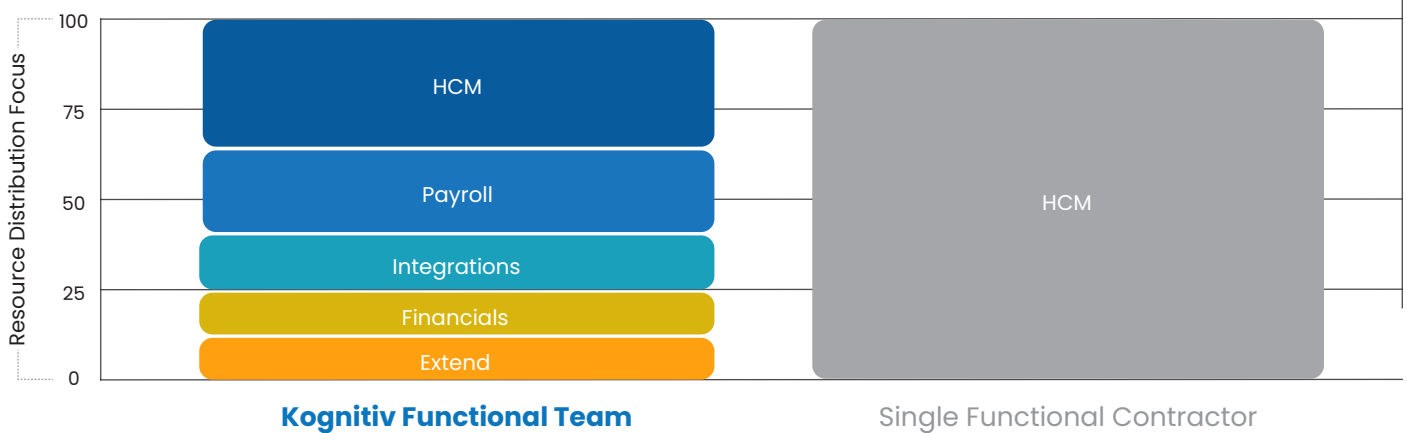
At Kognitiv you pay as you go. We are here as much, or as little as needed.



## Quality Matters

Work quality is enforced at all times. Internal Operations built for knowledge development.

## Your Workday Resourcing Investment with Kognitiv vs a Single Contractor



## Maximize Your Investment with Your Easy Button for Workday Release Management

As a Kognitiv client, you get exclusive access to our Feature Release Analyzer Tool—free of charge.

This powerful resource gives you a clear, detailed view of each new Workday feature and helps you confidently prioritize what matters most for your roadmap. Demystify each bi-annual Workday Release with expert guidance on feature prioritization tailored to your organization's needs, saving you hours of internal effort.

Plan smarter. Act faster. Maximize every update.

## WE ARE TRUSTED BY

Checkr

Spotify

Collectors

Availity

meridian BIOSCIENCE

POINT LOMA  
NAZARENE UNIVERSITY

instacart

RAPID7

smith&nephew

AMC  
NETWORKS

Intelia  
THERAPEUTICS



Connect with us today to learn more.

info@kognitivinc.com | 617.433.9500

Partner

workday